

Terms & Conditions – AHI International Travel Program and Services

DETAILS REQUIRED FOR BOOKING

As a condition of booking, you must provide the information requested by AHI International LLC (“AHI Travel”) along with final payment by the final payment due date. The information required by AHI Travel will vary by tour and will be communicated to you during the booking process. In the event that you fail to supply information required by AHI Travel or final payment by the final payment due date, AHI Travel reserves the right to treat your booking (or the relevant component of your booking) as canceled and levy any cancellation fees. In the event of any failure to timely pay fees, including without limitation cancellation fees, due and owing to AHI Travel, you agree to pay any and all collection costs, including reasonable attorneys fees. AHI Travel is not responsible for any fees you incur as a result of errors, omissions, inaccuracies, late, misplaced or otherwise incomplete information you have provided.

NOT INCLUDED

The following are not included in the program prices or fees quoted by AHI Travel: Fees for passports and, if applicable, visas; entry/departure fees; personal gratuities; laundry and dry cleaning; excursions, wines, liquors, mineral waters and meals not mentioned in the itinerary; travel, emergency medical, evacuation and repatriation insurance; airport transfer costs for those not participating in AHI Travel's FlexAir; all items of a strictly personal nature.

MEDICAL, MOBILITY AND FITNESS TO TRAVEL

AHI Travel expressly retains the right to decline, to not accept or to not retain any person as a member of this trip who, in the opinion of AHI Travel, is unfit for travel or whose physical or mental condition may constitute a danger to themselves or to others on the trip. You must provide to AHI Travel in writing prior to your trip a written description of any pre-existing medical conditions which may impact your ability to travel, participate in a tour, travel to remote areas without access to medical facilities or may adversely affect the experience of others on your tour, and AHI Travel shall have no liability in respect thereof. You may be required to complete a medical form to advise AHI Travel of certain medical conditions, mobility issues or medications during the pre-booking process. Passengers requiring special assistance, including without limitation those who permanently or periodically use a wheelchair, must be accompanied by someone who is fit and able to assist them, and who will be totally responsible for providing all required assistance. AHI Travel regrets that some itineraries cannot accommodate wheelchairs.

You are responsible for assessing whether a tour is suitable for you. You should consult your physician to confirm your fitness for travel and participation in any planned activities. You should seek your physician’s advice on vaccinations and medical precautions. AHI Travel does not provide medical advice. It is your responsibility to assess the risks and requirements of each aspect of the tour based on your own unique circumstances, limitations, fitness level and medical requirements, and AHI Travel shall have no liability in respect thereof.

Travel with AHI Travel may involve visiting remote or developing regions, where medical care may not be easily accessible and medical facilities may not meet the standards of those found in your home country. The condition of medical facilities in the countries you may visit on your

tour varies and AHI Travel makes no representations and gives no warranties in relation to the availability or standard of medical facilities in those regions, and AHI Travel shall have no liability in respect thereof.

CONDUCT ON TOUR AND AUTHORITY OF TRAVEL DIRECTORS

You agree that your ability to participate in the tour, and your physical or mental condition and fitness for travel, may be determined by the Travel Director. AHI Travel, along with our Travel Directors, reserves the right to remove you from a tour if you are behaving in an inappropriate manner. This includes, but is not limited to, using abusive, threatening, or offensive language towards others, harassment, possession of illegal substances/items, or any other illegal or offensive conduct.

SPECIAL REQUIREMENTS

Any special requirements must be disclosed in writing to AHI Travel at the time of booking. AHI Travel will use reasonable efforts to accommodate special requirements or requests, but this is not always possible given the nature of the destinations visited and availability of options outside of a planned itinerary. Certain activities may be inaccessible to you if your mobility is limited in any way. All food allergies and dietary restrictions must be disclosed to AHI Travel at the time of booking but AHI Travel cannot guarantee that dietary needs or restrictions can be accommodated. AHI Travel is not obligated to make accommodations for such special requests or requirements and is not liable for any failure to accommodate or fulfill such requests.

TRAVEL DOCUMENTS

It is your responsibility to obtain and to have in your possession all the required documentation and identification required for entry, departure and travel to each country or region. This includes a valid passport and all travel documents required by the relevant governmental authorities including all visas, permits and certificates (including but not limited to vaccination or medical certificates) and insurance policies. You must have a passport that is valid 6 months after the last date of travel with AHI Travel as set out on your itinerary. You accept full responsibility for obtaining all such documents, visas and permits prior to the start of the tour, and you are solely responsible for the full amount of costs incurred as a result of missing or defective documentation, and AHI Travel shall have no liability in respect thereof.

CANCELLATION

All cancellations must be submitted in writing to AHI Travel.

- Cancellation received up to 90 days prior to trip departure will incur a \$300 per person administrative fee.
- Cancellation received 89 to 60 days prior to departure will result in forfeiture of 25% of the entire cost of the trip per person.
- Cancellation received 59-45 days prior to departure will result in forfeiture of 50% of the entire cost of the trip per person.
- Cancellation received 44 days prior to departure to the time of departure (or no show) will result in 100% forfeiture of the entire cost of the trip.

TRIP CANCELLATION INSURANCE IS AVAILABLE AND RECOMMENDED. AN APPLICATION WILL BE SENT AFTER YOU RESERVE.

If a tour is canceled by AHI Travel before the date of departure for reasons other than Force Majeure and the cancellation is not caused by your fault or negligence, you will have the choice of accepting one of these options from AHI Travel:

- i) transfer to another date of the same tour, if available;
- ii) book another tour of equal or greater value, if available (you will be responsible for paying any difference in price); or
- iii) book another tour of lesser value, if available (with a refund payable to you for the difference in price); or
- iv) receive a full refund for the land-only portion of the applicable tour

CANCELLATION GRACE PERIOD

Reservations made prior to 120 days before a tour's scheduled departure date may be canceled within 7 days following the reservation date for a full refund. Reservations made within 120 days prior to a tour's scheduled departure will not qualify for the grace period.

CANCELLATION OF TRIP OPTIONS

Purchases of optional excursions, pre- and/or post-tour extensions, additional hotel nights, private transfers or other trip options become fully non-refundable 44 days prior to departure. Air transportation purchases are subject only to penalties assessed by the airlines.

VOUCHERS & TRAVEL CREDITS

Vouchers for future travel, travel credits and transfers are subject to these Terms & Conditions, including without limitation the cancellation fee schedule, agreed upon at the time of the new reservation.

FLEXIBILITY & UNUSED SERVICES

You acknowledge that the nature of travel requires flexibility and that you agree to reasonable alterations to products, services or itineraries by AHI Travel. The route, schedules, accommodations, activities, amenities and mode of transportation are subject to change without notice due to unforeseeable circumstances or events outside the control of AHI Travel (including but not limited to Force Majeure, illness, mechanical breakdown, flight cancellations, strikes, political events and entry or border difficulties). No reimbursements, discounts or refunds will be issued for services that are missed or unused after departure due to no fault of AHI Travel, including your removal from a tour because of your negligence or breach of these Terms & Conditions.

CHANGES

While material revisions of the itinerary or its included features are not anticipated, AHI Travel may modify your itinerary where reasonably required in its sole discretion. If AHI Travel makes a change affecting at least one in three full days of the itinerary or which it determines materially affects the character of a product or service in its entirety (a "Material Change"), AHI Travel will provide notice to you as soon as reasonably possible, provided that there is sufficient time to do so before departure. Once a tour has departed, itinerary changes may be necessary as a result of unforeseen circumstances, operational concerns, or concerns for your health, safety, enjoyment or comfort. Any changes are at the discretion of AHI Travel. AHI Travel will not be liable for

any indirect and/or consequential losses associated with any changes to a booking or itinerary. You are responsible for ensuring that information provided to AHI Travel is accurate and up to date. Any changes to your name on any booking are subject to AHI Travel's approval. Any changes to a booking depend on availability and are subject to AHI Travel's approval and these Terms & Conditions. Cancellation of any tour, product or service included in a booking will not be considered a change for purposes of this section and will be governed by the applicable cancellation terms.

GROUND SUPPLIERS

AHI Travel may make arrangements with accommodation providers, activity providers, airlines, cruise lines, coach companies, transfer operators, shore excursion operators, tour and local guides, and other independent parties ("Third Party Suppliers") to provide you with some or all of the components of your booking. Third Party Suppliers may also engage the services of local operators and sub-contractors. Although AHI Travel takes all reasonable care in selecting Third Party Suppliers, AHI Travel is unable to control Third Party Suppliers, does not supervise Third Party Suppliers and therefore cannot be responsible for their acts or omissions. Any services provided by Third Party Suppliers are subject to the terms and conditions imposed by these Third Party Suppliers and their liability is limited by their tariffs, conditions of carriage, tickets and vouchers and international conventions and agreements that govern the provision of their services. These may limit or exclude liability of the Third Party Supplier. You acknowledge that Third Party Suppliers operate in compliance with the applicable laws of the countries in which they operate and AHI Travel does not warrant that any Third Party Supplier is in compliance with the laws of your country of residence or any other jurisdiction. AHI Travel is not liable and will not assume responsibility for any claims, losses, damages, costs or expenses arising out of inconvenience, loss of enjoyment, upset, disappointment, distress or frustration, whether physical or mental, or any other matter resulting from the act or omission of any party other than AHI Travel and its employees. AHI Travel is not liable for the acts or omissions, whether negligent or otherwise, of Third Party Suppliers or any independent contractors.

FORCE MAJEURE

AHI Travel will not be liable in any way for any loss or damages, including without limitation any death, bodily injury (including emotional distress or injury), illness, damage, delay or other loss or detriment to person or property, or financial costs or expenses, directly or indirectly, to the extent caused by Act of God, war or war-like operations, mechanical breakdowns, terrorist activities or threat thereof, civil commotions, labor difficulties, interference by authorities, or political disturbance, howsoever and wheresoever any of the same may arise or be caused, riot, insurrection and government restraint, fire, extreme weather, significant risks to human health such as the outbreak of serious disease including any mutation or variation of, and the ongoing effects of, COVID-19 or SARs-COV2, or any other pandemic or epidemic, or any other cause whatsoever beyond the reasonable control of AHI Travel or the Third Party Supplier of services, whether or not foreseeable, which would make it dangerous or not viable for a tour to commence or continue, any and all of which, individually and collectively, constitute "Force Majeure".

IMAGES AND MARKETING

You agree that, while participating in any tour, images, photos or videos may be taken by other participants, AHI Travel or its representatives that may contain or feature you or your likeness.

You consent to any such pictures being taken and grant a perpetual, royalty-free, worldwide, irrevocable license to AHI Travel, its contractors, sub-contractors and assigns, to reproduce for any purpose whatsoever (including marketing, promotions and the creation of promotional materials by or with sub-licensees), in any medium whatsoever, whether currently known or hereinafter devised, without any further obligation or compensation payable to you.

PRIVACY

AHI Travel must collect your personal information to deliver the tour and any products or services booked. AHI Travel collects, uses and discloses only that information reasonably required to enable AHI Travel and its Third Party Suppliers to provide the particular tour, products and/or services that you have requested. You waive any claim against AHI Travel and its Third Party Suppliers based on or related to such disclosure of your personal information.

SPECIAL COVID-19 NOTICE

During the period of COVID-19 or any other pandemic or epidemic or contagion, you should refrain from joining a trip if you are feeling unwell, exhibit fever or other symptoms of contagious disease, or have been in contact with a person exhibiting symptoms of contagious disease within 14 days of trip departure. If cancellation is necessary due to COVID infection or other illness, the cancellation fee schedule herein will apply. TRIP CANCELLATION INSURANCE IS AVAILABLE AND RECOMMENDED. AN APPLICATION WILL BE SENT AFTER YOU RESERVE.

AIR TRANSPORTATION

The price of air transportation offered by AHI Travel is based on Advance Purchase Excursion fares. After tickets are issued, penalties up to 100% of the ticket price may be levied. If connecting flights are requested, special promotional fares may be used, in which case penalties of as much as 100% may be assessed by the airlines if reservations are changed or canceled after ticketing. After departure, if the reservations are changed, you will be charged the higher, all year Economy class fare. VARIATIONS TO THE GROUP ITINERARY MUST BE REQUESTED NO LATER THAN 60 DAYS PRIOR TO DEPARTURE. Passengers who choose to make their own airline reservations independently will be wholly responsible for arrival and departure transfers, and any airline fees or penalties incurred as a result of program cancellation and/or change in travel dates, or airline schedule(s), and AHI Travel shall have no liability in respect thereof.

BAGGAGE

Baggage restrictions vary according to the airline policy and the class of service flown. Details will be provided with your pre-departure information. Baggage allowances are subject to change by the carrier without notice. Excess baggage charges for additional or oversized/overweight pieces are expensive and not included in your trip price; plan your wardrobe accordingly. Transport of baggage and personal effects is at the owner's risk throughout the travel program, and AHI Travel shall have no liability in respect thereof.

APPLICABLE LAW

You agree that any and all legal claims, actions and proceedings against AHI Travel under, in connection with, resulting from or incident to your participation in an AHI Travel program may

only be brought, tried and resolved in the applicable federal or state courts having jurisdiction in the State of Illinois. You further agree that all such claims, actions and proceedings shall be governed by and decided in accordance with the internal laws of the State of Illinois, without regard to its conflicts of laws rules. In the event that any one or more of these Terms & Conditions is held invalid, illegal or unenforceable, such provision or provisions shall be severed and the remaining Terms & Conditions shall remain binding and effective.

AS A CONDITION OF AND BY ACCEPTANCE OF YOUR RESERVATION, YOU AGREE AS FOLLOWS: You have read, you understand, and you agree to these Terms & Conditions in respect of your participation in an AHI Travel program. You recognize and accept any risk associated with the travel program and the conditions, including the Cancellation policy, set forth herein. You acknowledge that there are many risks and uncertainties inherent in any travel, including, but not limited to weather, flooding, high/low water levels, acts or omissions of foreign governments, terrorism, war or insurrection, theft, illness, widespread communicable disease outbreak (e.g., COVID-19, SARS, etc.) or other public health emergency event, whether or not declared by local, State or Federal government order to be an epidemic, pandemic, public emergency or similar, quarantines, bites from or attacks by animals, insects, or pests, and damage to person or property due to the negligent acts or omissions of tour staff or others. AHI Travel makes no warranties and representations in respect of the travel program and related services, other than those expressly set forth in these Terms & Conditions, whether implied by operation of law or otherwise, all of which are disclaimed. In consideration of, and as part payment for, the right to participate in the travel program, you hereby agree that AHI Travel shall not be liable in any way for any loss or damages, including any incidental or consequential loss, directly or indirectly, arising from the AHI travel program and related services, and you hereby agree to release and hold harmless, and covenant not to sue AHI Travel, its officers, employees, representatives and agents, the sponsoring association and its officers, employees, representatives and agents, and Third Party Suppliers from all liability, including, without limitation, in respect of personal injury, death, property damage or any other loss suffered by any person in connection with the travel program and related services, even if caused by the negligent actions or omissions of travel program staff or other related persons or entities, other than to the extent such conduct is finally determined by a court of competent jurisdiction to be grossly and willfully negligent or fraudulent. These Terms & Conditions represent the entire agreement of the parties, and AHI Travel shall not be bound by any other agreement or modification unless set forth in a writing signed by an officer of AHI Travel.